

## Self Service Tools

When life is easy, you smile more. Since we're powered by our members' smiles, we developed self-service tools that make life easier. You can do everything you need to from the comfort of your home or on the go:



### Check Balances

Find out where all your money went.



### Set Up Alerts

Customize your own red flags and we'll keep you notified.



### Check Your Statement

You don't want to, but you really should.



### Deposit Checks

Click. Send. Deposited. That was easy.



### Freeze Cards

Can't find your card? Turn it off in case someone else does.



### Update Contact Information

Keep it current, and we'll keep you informed.



### Pay Bills

Remember postage stamps? We don't either.



### Activate New Debit/Credit Card

It's spiffy, it's shiny, and it's yours.



### Send Secure Messages

Our IT guy asked us to add this one.



### Transfer Money

When your funds are in *this* account and you need them in *that* account.



### Change Your PIN

Don't get stuck with an old PIN. Keep it fresh.

## Bank By Phone Automated Phone Banking

**(972) 263-9931 or (800) 235-0379 toll free**

### First Time Users:

Follow the prompts to create your access code. Once your access code is set up, you can opt in to Expert Mode, which allows you to quickly enter Service Codes rather than listening through menus.

### How to set up Expert Mode:

1. Enter your account number followed by the # sign
2. Enter your PIN number followed by the # sign
3. Enter the last four digits of your Social Security Number
4. Press 7 for "additional options"
5. Press 5 for "expert mode"
6. Press 1 to confirm your choice

Service Codes can be found on the reverse side of this document, or at [TexasTrustCU.org/BankByPhone](https://www.texastrustcu.org/BankByPhone)

# Bank by Phone Service Codes

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- 16 Transfer payment from savings to loan account
- 17 Transfer payment from checking to loan account
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